Sub. Code

9VBF2G1/ 9VSD2G1

# **B.Voc. DEGREE EXAMINATION, APRIL 2023**

#### **Second Semester**

# Banking and Financial Services / Software Development

# LIFE COPING SKILLS (ADVANCED)

(CBCS - 2019 onwards)

Time: 3 Hours Maximum: 75 Marks

Section A  $(10 \times 2 = 20)$ 

Answer all the questions.

- 1. What is meant by success?
- 2. What is obstacle?
- 3. What is meant by problem solving?
- 4. What is meant by decisions making?
- 5. What is time management?
- 6. What is stress?
- 7. Define Criticism.
- 8. What is assertion?
- 9. What is team work?
- 10. Define learning.

**Section B** 

 $(5 \times 5 = 25)$ 

Answer all the questions, choosing either (a) or (b).

11. (a) How a person may overcome from obstacles?

Or

- (b) Discuss a recipe for success.
- 12. (a) State the guidelines to problem solving.

Or

- (b) Differentiate problem solving and decision making.
- 13. (a) Discuss the importance of Time management.

Or

- (b) Describe about the various types of stress.
- 14. (a) Discuss about the response to criticism.

Or

- (b) Explain about the constructive nature of conflicts.
- 15. (a) Enumerate the types of team learning.

Or

(b) How do teamwork skills work?

Section C

 $(3 \times 10 = 30)$ 

Answer any three questions.

- 16. Explain the qualities that make a person successful.
- 17. Explain the process of decision making.

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- 18. What is time management? Why time management is so important?
- 19. Explain the strategies for managing conflicts.

20. Explain the needed qualities for working team leader.

Sub. Code 9VBF3G2

# **B.Voc. DEGREE EXAMINATION, APRIL 2023.**

### Third Semester

# **Banking and Financial Services**

# PROFESSIONAL ETIQUETTES

(CBCS - 2019 onwards)

Time: 3 Hours Maximum: 75 Marks

**Part A**  $(10 \times 2 = 20)$ 

Answer all the questions.

- 1. Define effective communication?
- 2. What is interpersonal communication?
- 3. Define digital age literacy.
- 4. What do you mean by visual literacy?
- 5. Define inventing thinking?
- 6. What is complexity?
- 7. What is prioritization?
- 8. Define high productivity?
- 9. What is case study?
- 10. What is video conferencing?

Answer all the questions, choosing either (a) or (b).

11. (a) What are the five keys to effective communication?

Or

- (b) What are the types of interpersonal skills?
- 12. (a) Describe the importance of literacy?

Or

- (b) Explain the cultural literacy?
- 13. (a) What are the benefits of inventing thinking?

Or

- (b) How to manage complexity?
- 14. (a) Describe the causes of high productivity.

Or

- (b) How to increase high productivity in your business?
- 15. (a) What are the instructional strategies?

Or

(b) What are the methods of video conferencing?

**Part C** 
$$(3 \times 10 = 30)$$

Answer any three questions.

- 16. Explain the main components of collaboration in learning.
- 17. Describe the types of digital literacy.
- 18. What are the types of risk taking?

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- 19. Describe the high productivity good for a business.
- 20. Explain the various methods of instructional strategies.

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Sub. Code 9VBF4A1

# **B.Voc. DEGREE EXAMINATION, APRIL 2023.**

### **Fourth Semester**

# **Banking and Financial Services**

### Allied - LIFE ASSURANCE

(CBCS - 2019 onwards)

Time: 3 Hours Maximum: 75 Marks

**Part A**  $(10 \times 2 = 20)$ 

# Answer all questions.

- 1. What is life insurance?
- 2. What is Insurance value?
- 3. What is interim bonus?
- 4. What is surrender value?
- 5. What is whole life policy?
- 6. What is money back insurance?
- 7. What is fixed annuity?
- 8. What is deferred annuity?
- 9. What is policy schedule?
- 10. What is document?

Answer all questions, choosing either (a) or (b).

11. (a) Discuss the organisational structure of the LIC.

Or

- (b) Describe about the remuneration to agents.
- 12. (a) State the different types of bonus in Life Insurance Policies.

Or

- (b) Enumerate the factors consideration in premium calculation.
- 13. (a) Explain the Health Insurance and its types.

Or

- (b) Discuss about the Joint Life Insurance Plans.
- 14. (a) Describe about the concept of annuity.

Or

- (b) List out the advantages of annuity.
- 15. (a) State the importance of a policy document.

Or

(b) Discuss about the components of policy schedule.

**Part C**  $(3 \times 10 = 30)$ 

Answer any three questions.

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- 16. Explain the growth of Insurance business in India.
- 17. Explain the different types of premium.

- 18. Write short note on (a) ULIPS (b) MWP Policies.
- 19. Differentiate Annuity Vs. Life Insurance.
- 20. Write the format of policy document.

Sub. Code 9VBF4G1

# **B.Voc. DEGREE EXAMINATION, APRIL 2023.**

### **Fourth Semester**

# **Banking and Financial Services**

### **BUSINESS LAW**

(CBCS - 2019 onwards)

Time: 3 Hours Maximum: 75 Marks

**Part A**  $(10 \times 2 = 20)$ 

# Answer all questions.

- 1. What are the essential elements of a valid contract?
- 2. When the offer and acceptance is complete?
- 3. What do you mean by cross offer?
- 4. Define contingent contract.
- 5. Who must perform a contract?
- 6. Define the term goods.
- 7. Who is an unpaid seller?
- 8. What is negotiable instrument?
- 9. Define condition?
- 10. Define the guarantee.

Part B

 $(5 \times 5 = 25)$ 

Answer all questions, choosing either (a) or (b).

11. (a) Give differential between sale and agreement to sell.

Or

- (b) List the essential features of a contract of sale? Explain any six of them.
- 12. (a) Differential between condition and warranty.

Or

- (b) Discuss buyer's rights regarding acceptance of delivery of goods.
- 13. (a) What circumstances breach of condition would be treated as a breach of warranty?

Or

- (b) Differential between right of lien and right to stoppage in transit.
- 14. (a) Mention various mode of discharge of contract.

Or

- (b) Write brief essay on discharge of a contract by performance.
- 15. (a) What is meant by performance of the contract? Who can perform the performance under contract?

Or

(b) Write a brief essay on void agreement.

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**Part C**  $(3 \times 10 = 30)$ 

### Answer any **three** questions.

- 16. Discuss the essential elements of a valid contract?
- 17. What is warranty? Mention its essential element. When a condition is treated as a warranty?
- 18. What is negotiable instrument? What are the characteristics of negotiable instrument?
- 19. Distinguish between cheque and bills of exchange.
- 20. Define condition? Explain the implied conditions in a contract of sale of goods.

Sub. Code 9VBF4C1

# **B.Voc. DEGREE EXAMINATION, APRIL 2023.**

### **Fourth Semester**

# **Banking and Financial Services**

#### CREDIT MANAGEMENT

(CBCS - 2019 onwards)

Time: 3 Hours Maximum: 75 Marks

**Part A**  $(10 \times 2 = 20)$ 

Answer all questions.

- 1. What is Credit risk management?
- 2. State any two rotes of information technology in credit management.
- 3. Expand SMES and SSI.
- 4. What is the recent development of credit delivery system.
- 5. What is technical Appraisal?
- 6. Define credit rating.
- 7. What is mean by documentation?
- 8. Define security document.
- 9. What do you mean by Credit monitoring?
- 10. Define Non-performing assets.

Answer all questions, choosing either (a) or (b).

11. (a) Explain RBI guidelines on credit risk management?

Or

- (b) Explanation of developing the lending banker?
- 12. (a) What are the advantage of bills purchasing and bills discounting Facility?

Or

- (b) What is working capital and explain its features?
- 13. (a) What is credit appraisal and its disadvantage?

Or

- (b) Explain the importance of financial appraisal?
- 14. (a) Explain the importance of the bank security documents?

Or

- (b) What is stamping of documents and explain its advantages?
- 15. (a) Difference between on site and off site supercision?

Or

(b) What is mean by Recovery Mechanism? And explain its features.

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**Part C**  $(3 \times 10 = 30)$ 

# Answer any **three** questions.

- 16. State the RBI Guidelines on CRM.
- 17. Briefly explain the managing risks in lending
- 18. Define financial inclusion. Explain its various financing sectors.
- 19. What is documentation? List out the stamping of documents.
- 20. Briefly explain the rehabilitation of sick units.

Sub. Code 9VBF4C2

# **B.Voc. DEGREE EXAMINATION, APRIL 2023.**

### Fourth Semester

# **Banking and Financial Services**

#### **RURAL BANKING**

(CBCS - 2019 onwards)

Time: 3 Hours Maximum: 75 Marks

**Part A**  $(10 \times 2 = 20)$ 

Answer all questions.

- 1. Write two sources of rural finance.
- 2. Write two importance of rural finance.
- 3. Define Rural finance.
- 4. Define Regional rural bank.
- 5. What is project appraisal?
- 6. What is project implementation?
- 7. Write any two lead banking scheme.
- 8. Define Gross root level.
- 9. Define financial institution.
- 10. What is KVIC?

Part B

 $(5 \times 5 = 25)$ 

Answer all questions, choosing either (a) or (b).

11. (a) Bring out the features of Indian Rural Economy.

Or

- (b) What do you understand by Rural Banking?
- 12. (a) Write a note on Regional Rural Banks.

Or

- (b) State the objectives of establishing regional rural banks.
- 13. (a) Explain the Structuring of credit proposal.

Or

- (b) Discuss the functions of self help group.
- 14. (a) What is Lead Bank Scheme? Has the scheme contributed to the improvement of the credit planning in the country.

Or

- (b) What are the objectives of Lead Bank Scheme?
- 15. (a) State the objectives of establishing regional rural banks.

Or

(b) Describe the functions and services rendered by SIDBI.

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**Part C**  $(3 \times 10 = 30)$ 

### Answer any **three** questions.

- 16. Explain the recent trends in the functioning of District central Co-operative Banks in India.
- 17. Explain the activities of Co-Operative Banks in Rural Finance.
- 18. Explain the PMRY.
- 19. Explain the Nature, Objectives and Functioning of the Lead Bank Scheme in India.
- 20. State the objectives of establishing regional rural banks.

Sub. Code 9VBF5G1

# **B.Voc. DEGREE EXAMINATION, APRIL 2023.**

### Fifth Semester

# **Banking and Financial Services**

### INNOVATION AND CREATIVITY

(CBCS - 2019 onwards)

Time: 3 Hours Maximum: 75 Marks

**Part A**  $(10 \times 2 = 20)$ 

Answer all the questions.

- 1. What is innovation?
- 2. What is skill?
- 3. Define Thinking?
- 4. What is meant by Creativity?
- 5. Define Risk taking?
- 6. What do you meant by Team work?
- 7. What is meant by Provocation?
- 8. Define Segmentation?
- 9. What is meant by Decision?
- 10. Define Evaluation?

Answer all the questions, choosing either (a) or (b).

11. (a) How do you cultivate creativity and innovation?

Or

- (b) Discuss the barriers to innovation.
- 12. (a) Discuss about the importance of thinking.

Or

- (b) Discuss about the factors affecting thinking preferences.
- 13. (a) How to overcome mental blocks.

Or

- (b) Discuss about paradigm shift and paradigm paralysis.
- 14. (a) Discuss about systematic logical thinking.

Or

- (b) Explain about metaphoric thinking.
- 15. (a) Discuss about the focused thinking framework.

Or

(b) Discuss about PMI.

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**Part C**  $(3 \times 10 = 30)$ 

# Answer any **three** questions.

- 16. Why creativity and innovation is important. Explain in detail.
- 17. Explain the way of valuing diversity in thinking.
- 18. Explain the various dimensional approaches to ideation.
- 19. Explain the idea collection process.
- 20. Explain ethical considerations in decision and evolution.

Sub. Code 9VBF5C1

# **B.Voc. DEGREE EXAMINATION, APRIL 2023**

### Fifth Semester

# **Banking and Financial Services**

### MUTUAL FUND MANAGEMENT

(CBCS - 2019 onwards)

Time: 3 Hours Maximum: 75 Marks

**Part A**  $(10 \times 2 = 20)$ 

Answer all questions.

- 1. Define mutual funds.
- 2. What is equity fund?
- 3. How open ended scheme?
- 4. What is BOLT?
- 5. What is forward market?
- 6. Define venture capital.
- 7. What do you mean by sponsors?
- 8. Who is a trustees?
- 9. What is AMC?
- 10. Define mechanism.

Answer all questions, choosing either (a) or (b).

11. (a) Examine the procedure involved in equity funds.

Or

- (b) What are the benefits derived from mutual fund by an investor?
- 12. (a) What are the characteristic of investing of mutual fund?

Or

- (b) Explain the constrains in investing of mutual fund.
- 13. (a) What are the recent trends noticed in the capital market in India?

Or

- (b) What is the role played by SEBI in capital market?
- 14. (a) What is importance of organization mutual fund?

Or

- (b) State the different types of trustees.
- 15. (a) Examine the procedure involved in management company.

Or

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(b) What are the need of AMC?

**Part C**  $(3 \times 10 = 30)$ 

# Answer any **three** questions.

- 16. Explain the classification of portfolio.
- 17. Discuss the different categories of mutual funds
- 18. What are the recent instruments used in the Indian capital market?
- 19. Explain the duties and responsibilities of trustees.
- 20. Briefly explain the functions of an AMC.

Sub. Code 9VBF6C1

# **B.Voc. DEGREE EXAMINATION, APRIL 2023.**

### Sixth Semester

# **Banking and Financial Services**

# HUMAN RESOURCE MANAGEMENT

(CBCS - 2019 onwards)

Time: 3 Hours Maximum: 75 Marks

**Part A**  $(10 \times 2 = 20)$ 

Answer all the questions.

- 1. Define Human Resource Management.
- 2. What is HR System?
- 3. Define Recruitment.
- 4. What is Human Resources Planning?
- 5. Define deputation.
- 6. What is Interview?
- 7. Define MBO.
- 8. What is performance evaluation?
- 9. What is assessment centre?
- 10. What is training?

Answer all the questions, choosing either (a) or (b).

11. (a) What are the characteristics of HRM?

Or

- (b) Point out the levels of human resources planning.
- 12. (a) Bring out the significance of Recruitment.

Or

- (b) What are the steps in recruitment process?
- 13. (a) Enumerate the prerequisites for successful Interview.

Or

- (b) What are the different types of personality test?
- 14. (a) State the objectives of performance appraisal.

Or

- (b) Explain the need for training.
- 15. (a) Write down the procedure of formal on the job training programme.

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(b) List out the characteristics of on the job training.

**Part C**  $(3 \times 10 = 30)$ 

Answer any **three** questions.

- 16. Discuss the nature and characteristics of HRM.
- 17. Explain the methods of forecasting Human Resources.
- 18. Elaborate on the factors which influence recruitment.

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- 19. Describe the various stages involved in selection process of an employee.
- 20. Bring out the significance of training to employee.

Sub. Code 9VBF6E1

# **B.Voc. DEGREE EXAMINATION, APRIL 2023.**

### Sixth Semester

# **Banking and Financial Services**

# **Elective - MERGER AND ACQUISITIONS**

(CBCS - 2019 onwards)

Time: 3 Hours Maximum: 75 Marks

Section A  $(10 \times 2 = 20)$ 

Answer all the questions.

- 1. Define stakeholders.
- 2. What is meant by impact of M & A?
- 3. Define product.
- 4. Explain the BCG Matrix.
- 5. Define leverage.
- 6. What is dynamics?
- 7. What do you mean by integration?
- 8. Define negotiation.
- 9. What is budget?
- 10. Define company act of 1956.

Answer all the questions, choosing either (a) or (b).

11. (a) Who can take group of impact of M & A on stakeholders?

Or

- (b) Explain the types of merger.
- 12. (a) Discuss the various types of strategic approaches state also their uses.

Or

- (b) Briefly explain the SWOT analysis.
- 13. (a) Mention any five features of leverages buy outs.

Or

- (b) Nature of incorporation of LLP.
- 14. (a) State the salient features of due diligence strategy.

Or

- (b) What are the process of merger integration?
- 15. (a) Write down the special role of share of exchange ratio.

Or

(b) Nature of merger and amalgamation.

Section C  $(3 \times 10 = 30)$ 

Answer any three questions.

- 16. Explain the need of vertical and conglomerate mergers.
- 17. Critically examine the functions of BCG Matrix.
- 18. What are the significance of corporate restructuring?

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- $19. \quad Explain \ the \ procedure \ of \ negotiation.$
- $20. \quad \hbox{Discuss the importance of accounting for amalgamation}.$

Sub. Code 9VBF6E4

### **B.Voc. DEGREE EXAMINATION, APRIL 2023**

### Sixth Semester

### **Banking and Financial Services**

**Elective: CONSUMER FINANCE** 

(CBCS - 2019 onwards)

Time: 3 Hours Maximum: 75 Marks

**Part A**  $(10 \times 2 = 20)$ 

Answer all the questions.

- 1. What is consumer finance?
- 2. What is cash loan?
- 3. What is factoring?
- 4. Which loans are considered for asset securitization?
- 5. What do you mean by housing finance?
- 6. What is EMI full form?
- 7. What is the purpose of credit card?
- 8. What is ATM card?
- 9. What do you mean by dematerialisation?
- 10. What is demat account?

Answer all the questions, choosing either (a) or (b).

11. (a) What are the different types of consumer finance?

Or

- (b) What are the features of installment credit system?
- 12. (a) What are the procedures for granting finance?

Or

- (b) What are the difference between factoring and forfeiting?
- 13. (a) What are the benefits of housing finance?

Or

- (b) Explain the refinance scheme.
- 14. (a) What are the types of credit card?

Or

- (b) What is the difference between ATM card and credit card?
- 15. (a) What is depository system and what are the functions?

Or

(b) What is the process of dematerialisation?

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**Part C**  $(3 \times 10 = 30)$ 

# Answer any **three** questions.

- 16. Discuss the different modes of consumer finance available?
- 17. Discuss the various available sources of consumer finance?
- 18. What are the types of housing finance companies?
- 19. What are the advantages and disadvantages of using credit cards?
- 20. Explain the SEBI guidelines of depository system.

Sub. Code 9BES2

# B.Voc. DEGREE EXAMINATION, APRIL 2023.

### **Second Semester**

# **Banking and Financial Services**

### **ENVIRONMENTAL STUDIES**

(CBCS - 2019 onwards)

Time: 3 Hours Maximum: 75 Marks

**Part A**  $(10 \times 2 = 20)$ 

# Answer all questions.

- Environment studies சுற்றுச்சூழல் ஆய்வுகள்
- 2. Biotic factor உயிரியல் காரணி
- 3. Water resources நீர்வளம்
- 4. Deforestation காடழிப்பு
- 5. Consumer நுகர்வோர்
- 6. Food Chain உணவு சங்கிலி
- 7. Noise pollution சத்தம் மாசுபாடு
- 8. Eutrophication யூட்ரோஃபிகேஷன்

9. Grassland പുல்வெளி

10. List out any two common bird names

ஏதாவது இரண்டு பொதுவான பறவை பெயர்களை பட்டியலிடுக

Part B  $(5 \times 5 = 25)$ 

Answer **all** questions, choosing either (a) or (b).

11. (a) How are environmental studies multidisciplinary? சுற்றுச்சூழல் ஆய்வுகள் எவ்வாறு பலதரப்பட்டவை?

Or

- (b) How do we protect the environment? சுற்றுச்சூழலை எவ்வாறு பாதுகாக்கிறோம்?
- 12. (a) What is the importance of land as a resource? வளமாக நிலத்தின் முக்கியத்துவம் என்ன?

Or

- (b) What is the difference between surface and ground water?
  மேற்பரப்பு நீருக்கும் நிலத்தடி நீருக்கும் வித்தியாசம் என்ன?
- 13. (a) What is energy flow explained with diagram? ஆற்றல் ஓட்டம் என்றால் என்ன? வரைபடத்துடன் விளக்குக.

Or

(b) Describe the term food chain with examples. உணவுச் சங்கிலி என்ற சொல்லை எடுத்துக்காட்டுகளுடன் விவரி.

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14. (a) What are the main causes of Soil pollution? மண் மாசுபாட்டிற்கான முக்கிய காரணங்கள் யாவை?

Or

- (b) Explain the various effects of thermal pollution. வெப்ப மாசுபாட்டின் பல்வேறு விளைவுகளை விளக்குக.
- 15. (a) Describe the health-related effects of agricultural pollution.

விவசாய மாசுபாட்டின் ஆரோக்கியம் தொடர்பான விளைவுகளை விவரி.

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(b) What are the types of industrial pollution? தொழில்துறை மாசுபாட்டின் வகைகள் யாவை?

**Part C**  $(3 \times 10 = 30)$ 

Answer any three questions.

- 16. Explain the scope and importance of environmental studies?
  - சுற்றுச்சூழல் ஆய்வுகளின் நோக்கம் மற்றும் முக்கியத்துவத்தை விளக்குக.
- 17. What are the benefits and problems of dams? How do dams affect the hydrological cycle?
  - அணைகளின் நன்மைகள் மற்றும் சிக்கல்கள் யாவை? அணைகள் நீர் சுழற்சியை எவ்வாறு பாதிக்கின்றன?
- 18. Describe the ecological pyramid and its types. சுற்றுச்சூழல் பிரமிடு மற்றும் அதன் வகைகளை விவரி.
- 19. Explain the main causes of water pollution and its effects to the environment.
  - நீர் மாசுபாட்டிற்கான முக்கிய காரணங்களையும் சுற்றுச்சூழலுக்கு அதன் விளைவுகளையும் விளக்குக.
- 20. How to study of common insects and birds in the environment?
  - சுற்றுப்புற சூழலில் உள்ள பொதுவான பூச்சிகள் மற்றும் பறவைகளைப் பற்றி எவ்வாறு அறிவாய்?

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